

Financial & Insurance Policy

Since our office participates in a variety of insurance plans, we want to provide you with information to avoid any misunderstanding or disagreement concerning payment for professional services.

- Our office participates with a variety of insurance plans. It is your responsibility to:
 - Bring your insurance card to every visit.
 - Be prepared to pay your estimated portion at the time of your appointment.We accept cash, checks, Visa, MasterCard, Discover, and American Express
- If you are unable to pay for necessary medical care, you may be eligible to participate in a payment plan. It is your responsibility to inform us of this prior to your visit. We firmly believe that a good patient/provider relationship is based upon understanding and good communication. Questions about financial arrangements should be asked prior to services provided. We will be happy to refer you to our office manager prior to scheduling you for a visit.
- **Referrals:** It is your responsibility to bring any required referrals for treatment at, or prior to the visit. If you do not have the referral, your visit may be rescheduled or you may be held financially responsible.
- If the patient is a minor (younger than 18 years) and is unaccompanied by a parent or guardian, we must have a written release or permission from the parent or guardian. The parent, guardian, or unaccompanied minor is responsible for any payment due at the time of service, bringing the necessary referrals and the insurance card.
- If you have questions about your insurance, we are happy to help you. Specific coverage issues, however, should be directed to your insurance company member services department. (See the number on your insurance card).

Your insurance policy is a contract between you and your insurance company. Stanford Hearing Aids is not a party in *your* contract. We can only estimate your coverage in good faith based upon the information the insurance company gives us when we call to get benefits. Please remember a "covered" service or procedure does not mean it will be covered 100%. Co-pays and deductibles are **always** factored in by your insurance company even on "covered" services. They are considered patient responsibility.

Patient Signature / Patient's Parent / Guardian

_____/_____/_____
Date

INSURANCE AUTHORIZATION

I request that payment of authorized benefits be made on my behalf to Stanford Hearing Aids for services furnished to me by the provider. I authorize any holder of medical information about me to release to Stanford Hearing Aids any information needed to determine these benefits or the benefits payable for related services.

Initials

AUTHORIZATION TO RELEASE MEDICAL RECORDS

I hereby authorize you to release to my referring and/or family doctor, such medical information as they may require or request.

Initials

NOTICE OF PRIVACY PRACTICES / ACKNOWLEDGEMENT OF RECEIPT

I acknowledge that I have been given the opportunity to read the NOTICE OF PRIVACY PRACTICES for the office of Stanford Hearing Aids, a copy of which is available in the waiting area. I understand that a copy of this notice will be made available to me at my request.

Initials

Patient Intake Form

Patient Information

Last Name: _____ First Name: _____ M.I.: _____
 Social Security: _____ Birthdate: _____ Gender: Male Female
 Home Address: _____ Apt #: _____
 City: _____ State: _____ Zip Code: _____ Email Address: _____
 Cell Phone: _____ Home Phone: _____ Work Phone: _____
 Marital Status : single / married / divorced / widowed / partner Spouse's Name: _____
 Primary Care Physician: _____ Referring Physician: _____
 Employment Status: full time / part time / retired / unemployed Occupation: _____
 Are you a resident of a living facility? Yes No
 If yes, what is the name of the facility? _____

Responsible Party

Last Name: _____ First Name: _____ M.I.: _____
 Preferred First Name: _____ Birthdate: _____ Gender: Male Female
 Home Address: _____ Apt #: _____
 City: _____ State: _____ Zip Code: _____ Email Address: _____
 Cell Phone: _____ Home Phone: _____ Work Phone: _____

How did you hear about us?

Website Newspaper Direct Mail Radio Insurance Friend / Family: _____
 Other: _____

Medications

Medications <i>(Rx / Vitamins / Over-the-counter)</i>	Reason for Medication

Thank you for taking the time to fill out this release. Please sign below indicating that the information in this form has been read, understood, filled out completely & accurately to the best of your knowledge.

Signature: _____ Date: _____

Hearing Loss Assessment

Instructions: Listed below are statements regarding different listening environments. For each statement, please rate your response 1 to 5. If you currently wear hearing devices, please answer each question according to your experience while wearing your devices.

1 = NOT APPLICABLE through 5 = MOST APPLICABLE

1. When I am having a one-on-one conversation in quiet, I have difficulty understanding. 1 2 3 4 5

2. I have to ask people to repeat themselves. 1 2 3 4 5

3. I have difficulty understanding conversation when several people are talking. 1 2 3 4 5

4. When I'm at a restaurant, understanding speech is difficult. 1 2 3 4 5

5. At times I miss information when I'm listening to a lecture or sermon. 1 2 3 4 5

6. At times I miss information when in a large group or meeting. 1 2 3 4 5

7. I have trouble understanding others when in the car. 1 2 3 4 5

8. I have difficulty listening to the TV or radio. 1 2 3 4 5

9. I have difficulty on the phone: 1 2 3 4 5

(Do you use a cell phone?) Yes No What brand? _____

10. I wish people would speak louder. 1 2 3 4 5

11. I wish people would speak clearer. 1 2 3 4 5

12. I have difficulty hearing women or children's voices. 1 2 3 4 5

13. I have difficulty hearing men's voices. 1 2 3 4 5

14. My hearing difficulties restrict my personal or social life. 1 2 3 4 5

Please list your top three situations where you would most like to hear better:

1. _____

2. _____

3. _____

Hearing Communication Assessment — Hearing Aids

Instructions: What is your most important consideration regarding hearing devices? Rank in order the following factors, 1 being most important and 5 as least important. **Please mark “N/A” if the item has no importance to you.**

- Cosmetics Understanding Speech Better Hearing in Noisy Environments
 Cost Service/Access to Care

Instructions: Do you prefer hearing devices that: **(Please check one)**

- Are completely automatic; therefore, you do not have to make adjustments to them.
 Allow you to adjust the volume and change the listening programs as you see fit.
 No preferences

Amplification History:

Have you ever worn hearing devices? No Yes If yes, which Ear: Right Ear Left Ear Both

How long have you been wearing devices? Less than 1 Year 1-10 Years More than 10 Years

What year did you buy your current devices? _____

Approximately how many hours a day do you wear your hearing devices? _____

How satisfied are you with your devices? (Check one)

- Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Please Explain: _____

Medical History

Patient Name: _____ Preferred First Name: _____ DOB: _____

Has your hearing been previously tested? Yes No

If yes, please list when and the results, if known: _____

Why have you decided to have your hearing tested today? _____

When did you first notice a problem with your hearing? Sudden Onset Months Ago Years Ago

Do you feel your hearing is better in one ear? Yes No **If yes, which ear?** Right Ear Left Ear

Have you ever experienced any of the following major medical problems? (Please list approx. date of diagnosis)

- | | | |
|--|---|---|
| <input type="checkbox"/> Diabetes I or II | <input type="checkbox"/> Meningitis | <input type="checkbox"/> Head/Neck Injury |
| <input type="checkbox"/> Arthritis | <input type="checkbox"/> Blood Disorder/Thinner | <input type="checkbox"/> TMJ |
| <input type="checkbox"/> Fatigue | <input type="checkbox"/> Cancer: _____ | <input type="checkbox"/> Heart Problems |
| <input type="checkbox"/> Dementia/Alzheimers | <input type="checkbox"/> Stroke | <input type="checkbox"/> Visual Difficulties/Disturbances |
| <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Scarlet Fever | |

List all significant medical history if it was not mentioned above: _____

Regarding your ears & hearing, are you currently experiencing any of the following? *If no, leave section blank.*

Tinnitus/Ringing in the Ears — Right Ear Left Ear

How long have you experienced it or when did it start? _____ Is it constant or does it come and go? _____

Do you notice it more during the day or night? Day Night

Please describe the sound: **Pitch High / Low / Roaring / Thumping / Crickets / Cicadas?** _____

Falling Down — How many falls in the past 12 months? _____ Have you been injured: Yes No

History of Ear Infections — Right Ear Left Ear

Itchy Ears Right Ear Left Ear Previous Ear Surgery Right Ear Left Ear Ear Deformity Right Ear Left Ear

Ear Pain Right Ear Left Ear Ear Pressure/Fullness Right Ear Left Ear Ear Drainage Right Ear Left Ear

What for & when? _____

If there are other medical experiences or symptoms regarding your ears that is not mentioned above please provide this information here: _____

Family History of Hearing Loss? Yes No

Who is the family member(s) and approximate age of hearing loss onset? _____

Dizziness — Unsteady/Balance Struggles Lightheadedness True Spinning Sensations

Is it accompanied by: Nausea Ringing/Noises in Ear(s) Hearing Loss Other

Please describe when it happens, how often, how long and can you do anything to alleviate the symptoms: _____

History of Noise Exposure — Did you wear protection when exposed? Yes No

Please list the types of noise: _____